

OTTERBEIN FRANKLIN SENIOR LIVING

Purpose: The mission of Otterbein Franklin Senior Living is inspired by faith; we strive to enrich individual life journeys for all. We faithfully work to accomplish and improve upon our performance of fulfilling our mission each and every day. All of our employee partners furthermore live out values enabling us to achieve our mission through our value statement ENRICH: Excellence, Integrity, Respect, Innovation, Compassion and High quality.

Past Actions: During the last year Otterbein as a whole, was awarded Eagle Accreditation with Commendations. We at Otterbein Franklin were very proud to have illustrated our history of caring and being recognized for it.

New Initiatives: We have a newly renovated resident Dining Room named 1070 in Wesley Center, our independent living and assisted living apartment area. This includes a newly installed Hibachi grill that provides, through reservations, a unique dining experience that only Otterbein provides to its senior living communities. Our new Blaze Bistro provides residents and partners with a casual dining experience in Wesley Center and our new Creative Arts Center along with a new Gift Shop expands services and opportunities for our residents to enjoy.

Requests & Recommendations: We continue to serve those who are able to receive the Medicaid Waiver program allowing them to live their most independent life while receiving care assistance when they need it. Otterbein Franklin also continues to provide the benevolent care program that has been a historical philanthropic project to allow our residents to age in place regardless of their financial status.

Cathy Hicks
Executive Director